



## **Regulatory Services**

Bartholomew House  
Bartholomew Square  
Brighton BN1 1JP

### **REDACTED**

Saint James Tavern  
16 Madeira Place  
Brighton  
BN2 1TN

Date: 6th August 2025

Our Ref: **REDACTED**

Phone:

E-mail **REDACTED**

Dear **REDACTED**

### **Environmental Protection Act 1990**

#### **Re: Alleged Noise Nuisance at 16 Madeira Place Brighton BN2 1TN**

I write to inform you that this office has once again received complaints about loud music/karaoke from regular events held on Wednesday through to Saturday at your premises.

It is also alleged that neighbours are disturbed all day by loud squawking from a parrot.

Furthermore, we have been told that a limiter installed on the inside of your premises to restrict sound levels makes no difference as the device is always in the red zone (meaning set levels are exceeded).

Noise complaints about the music/karaoke from your premises persist despite my last email to you on the 9<sup>th</sup> of August 2024, I am yet to receive a response to this email.

On the 2<sup>nd</sup> of August 2025, a Community Protection Warning was served on the Designated Premises Supervisor by Environmental Protection officers, who witnessed loud music emanating from your premises despite several requests by other authorised officers (including the Police) to turn down your music.

Due to the persistent nature of complaints from several neighbours and gravity of the

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noise problem, the Environmental Protection Team has commenced a formal investigation into the alleged **Statutory Noise Nuisance** being perpetrated at your premises.

Where investigations are undertaken this Department employs a number of ways of gathering evidence. This may be by the complainants keeping disturbance diaries, an officer of this Department witnessing the noise or by use of monitoring equipment.

I must reiterate that it is your responsibility to ensure that noise from your premises does not cause **Nuisance** to others.

Where sufficient evidence is gathered to satisfy this Department that further legal action is necessary, a Noise Abatement Notice can be served under the above legislation. Such a notice will require practical steps to be taken to stop the disturbance.

If you fail to comply with an abatement notice, you could face prosecution and, if convicted, an unlimited fine and possibly a daily fine of one-tenth of the greater of £5,000 or level 4 on the standard scale. In addition to this in extreme cases we have the power to seize any noise making equipment.

Alternatively, an aggrieved person may complain direct to the Magistrates Court, which can if satisfied that it is appropriate, make an order requiring the abatement of the nuisance.

As you are possibly breaching the conditions on your premises licence, the Licensing Team has been informed about this matter.

I trust that you will take steps to resolve the issues raised above without the need for enforcement action from this Department.

Yours sincerely

**REDACTED**

Environmental Health Officer